

WHO TO CALL: IMPORTANT PHONE NUMBERS + RESOURCES

More information about these numbers is available in the SDPD's *Community Responsibilities Guide*, which can be viewed in the Crime Prevention and Education section under Services and Support and Responsibilities on the SDPD's website at www.sandiego.gov/police.

NORTH PARK COMMUNITY RELATIONS OFFICERS

Mid-City Division: CRO Jenny Hall, jmason@pd.sandiego.gov (619) 516-3009

The Neighborhood Prosecutor for the SDPD Mid-city Division is Deputy City Attorney Mark Robertson (MRobertson@sandiego.gov) (619) 516-3072 or his assistant Julio DeGuzman (deguzmanJ@sandiego.gov) (619) 533-4710 with the Neighborhood Prosecution Unit (NPU).

- Tips on preventing crime.** Call the SDPD Neighborhood Policing Resource Team at **(858) 523-7049** for copies of the latest papers on home security, vehicle security, personal safety and security, preventing fraud and identity theft, etc. Or go to Prevention Tips the Crime Prevention and Education section of the SDPD's website at www.sandiego.gov/police.
- City services.** General information can be obtained by calling the City Information Center at **(619) 236-5555**

INCIDENT REPORTING

- Emergencies.** Call **911**. These are crimes that are in progress or about to happen, and ones that have resulted in serious personal injury, property damage, or property loss. They also include situations in which the suspect may still be at the scene and some suspicious activities. If there is any doubt as to whether the situation is an emergency it is always better to be on the safe side and call **911**.
- Non-emergencies.** Call the SDPD at **(619) 531-2000**. Crimes and suspicious activities that fall into this category are: (1) those that don't involve serious personal injury, property damage, or property loss; (2) ones in which there is no possibility that the suspect is still at the scene or is likely to return to the scene; and (3) ones for which an immediate response is not needed.
- Violations of laws regulating police-licensed businesses.** Call the SDPD Vice unit at **(619) 531-2452**. To complain about stores, bars, and restaurants that hold an Alcoholic Beverage Control (ABC) license and sell alcoholic beverages regarding sales to minors, and vandalism, noise, loitering, litter, urination, rowdy behavior, etc. outside the establishments call its ABC Hotline **(619) 525-4064**.
- Gang activities.** Call the SDPD Gang Detail at **(619) 531-2847** to report threats by known gang members, gang activities, and gang-related graffiti.
- Homeless Outreach Team (H.O.T)** (858) 490-3850
- City Code violations.** Call the City Neighborhood Code Compliance Department's *Citizen Complaint Intake Line* at **(619) 236-5500** regarding violations of the City's housing, building, sign, zoning, vehicle parking, weed abatement, and other codes.
- San Diego Health Department.** Department of Environmental Health, P.O. Box 129261, San Diego, CA 92112-9261, (858) 505-6903 or (800) 253-9933, <http://sdpublic.sdcounty.ca.gov/community-services/code-enforcement>

GRAFFITI / TRASH / PROPERTY DAMAGE

- Graffiti vandalism.** Call the Graffiti Control Hotline at **(619) 525-8522** for information and organizations to call for assistance. Victims can obtain free recycled paint and supplies to remove graffiti by calling the City Paint Bank Operations at **(619) 527-5419**. Or call Project CLEAN at **(619) 563-4014** for assistance regarding strategies and tactics for graffiti removal, paint selection, etc.
- Litter on private or public property.** Call the City Environmental Services Department at **(858) 694-7000**. Call Park and Recreation at **(619) 685-1350** regarding litter on property in a Landscape Maintenance Assessment district.
- Special trash pickups.**

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- **Animals.** Call the County Department of Animal Control 24-hour emergency number, **(619) 236-2341**, to report incidents involving animals that threaten public health and safety. Call the City Environmental Services Department at **(858) 694-7000** for the removal of dead animals in public right-of-ways. The following numbers can be used for other animal control services: **(619) 236-4250** for spaying or neutering, lost and found, operator assistance, etc.
- **Street trees that need trimming.** Call City Street Division at (619) 527-7500.

REPORTING OTHER PROBLEMS

Unsafe street conditions. Call City Street Division at **(619) 527-7500** to report potholes, cracks, and other problems with street surfaces, sidewalks, and curbs; missing, damaged, or obscured signs; inoperative street lights and traffic signals.

<http://www.sandiego.gov/street-div/services/roadways/>
2781 Caminito Chollas M.S #44
San Diego, CA 92105
Phone: (619) 527-7500
Fax: (619) 527-7534
Email: street_service@sandiego.gov

San Diego Gas & Electric Co.

ATTN: Claudia Valenzuela, Public Affairs Manager
(858) 654-8307 office
(858) 654-6301 fax

San Diego Public Works

ATTN: Rebecca Pond, Public Information Officer
Office: (858) 573-5073
Field Engineering
9485 Aero Drive, MS 18
San Diego, CA 92123

- **Hazardous debris on streets.** Call the City Environmental Services Department at **(858) 694-7000**. Call the California Highway Patrol at **(858) 637-3800** to report small objects on freeways that are unlikely to cause an accident or injure a motorist. **You must file on-line at <http://www.dot.ca.gov/hq/maint/mrsrsubmit/>**. Call **911** if the objects could endanger motorists.
- **Needs for new street safety measures.** Call City Transportation Engineering at **(619) 533-3126** to suggest new crosswalks, curb markings, traffic signals, signs, speed bumps, additional street lights, obstruction removal, etc.
- **Recurring traffic violations.** Call the SDPD Traffic Division at **(858) 495-7800** regarding violations at specific locations, e.g., speeding, running red lights and stop signs, etc.
- **Abandoned, wrecked, dismantled, or inoperative vehicles or vehicle parts.** Call the SDPD Vehicle Abatement Office at **(858) 495-7856** if they are on private property. Call the SDPD at **(619) 531-2000** (non-emergency line) if they are on city streets or public property.
- **Highway non-emergencies.** Call the California Highway Patrol at **(858) 637-3800**. Call **911** for emergencies.
- **Unsafe Driving.** Call the SDPD Traffic Division's CRO **(858) 495-7822** for info on driving and traffic safety.
- **Non-emergencies in the County but outside the City.** Call the San Diego County Sheriff at **(858) 565-5200**.
- **Dumping of fuel or other hazardous substances in city storm drains.** *Storm Water Hotline (619) 235-1000.*
 - **Damage or debris on freeways: You must file on-line at <http://www.dot.ca.gov/hq/maint/mrsrsubmit/>.** If you don't want to "get involved" you can provide information about crimes to Crime Stoppers, a non-profit organization that works in partnership with local, state, and federal law enforcement agencies to help solve serious crimes. If you think you have info concerning a serious crime or felony suspect, call the Crime Stoppers toll free **(888) 580-8477**. All calls remain confidential. If your information leads to an arrest you could earn a reward of up to \$1,000.
- **Inoperable Vehicles.** Several non-profit, social-service organizations will remove an inoperable vehicle you own from your property at no cost.